

14 August 2024

To: All Varex Imaging Linatron Customers
Re: Obsolescence/Discontinuation Notification of Opti-Temp Temperature Control Units

Dear Valued Customer,

You are receiving this correspondence because your company is a registered user of a Varex/Varian Linatron Product that may have been supplied with an Opti-Temp TCU (Temperature Control Unit).

Varex/Varian discontinued providing Opti-Temp TCUs at the end of 2016 with new Linatron purchases. While we have done our best over the past eight years to maintain and service these older TCUs, part shortages and age makes it increasingly difficult to obtain parts and service these old TCUs.

Effective 01 September 2024, service and support of these TCUs will be best efforts ONLY with no guarantee of service or repair.

Varex recommends its customer consider replacing these older products with the Haskris TCU that Varex currently supplies with our new Linatron products. Your Varex sales representatives are available to explain the advantages of upgrading to the Haskris' product.

Varex continues to invest in its Security & Inspection Products portfolio, providing new X-ray accelerator technology, digital X-ray detectors, and related products. As always, Varex appreciates your continued support of Varex and our products. Varex looks forward to earning its place as your first choice for high- energy X-ray product needs.

Respectfully,

Dave Voors
Manager, Quality & Regulatory Assurance
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